



1111 W. 35th Street • Chicago, IL 60609 USA • www.tripplite.com

TRIPP LITE UPS SYSTEMS

Instructions for Safe Repacking & Shipment

When returning your UPS to Tripp Lite for service, it is very important to repack it properly for safe shipment. Improper repacking may result in serious damage not covered under warranty. To prevent damage, Tripp Lite strongly recommends:

1. If possible, return the UPS using its original packaging.
2. If original packaging is no longer available, have your UPS professionally repacked for return. There are many mailing and packing stores that can do this for you.
3. If you repack the UPS yourself, make sure that the unit is protected against damage during shipment. Select a sturdy, crush-resistant shipping container, such as a heavy-duty corrugated carton. Use plastic bubble wrap and crumpled newspaper to ensure a snug fit inside the box. The UPS is properly packaged if it does not move when the box is shaken. **Do not use Styrofoam packing beads.**
4. If you have questions about repacking your UPS for shipment, call Tripp Lite at (773) 869-1233. A service technician will be glad to assist you.

IMPROPER REPACKING MAY DAMAGE YOUR UPS!

The Tripp Lite UPS System shown below was not properly repacked, resulting in severe damage during shipment.

Such damage (direct, indirect, special, incidental or consequential) to the UPS incurred during shipment to Tripp Lite or an authorized Tripp Lite service center is not covered under warranty.

