Owner’s Manual

Full Motion Flat Screen Wall Mount

MODEL: DWM3750S

CAUTION: DO NOT EXCEED MAXIMUM LISTED WEIGHT CAPACITY. SERIOUS INJURY OR PROPERTY DAMAGE MAY OCCUR!

PROTECT YOUR INVESTMENT!
Register your product for quicker service and ultimate peace of mind. You could also win an ISOBAR6ULTRA surge protector—a $100 value!
www.tripplite.com/warranty

Dieses Handbuch ist in deutscher Sprache auf der Tripp Lite-Website verfügbar: www.tripplite.com

Este manual está disponible en español en la página de Tripp Lite: www.tripplite.com

Ce manuel est disponible en français sur le site Web de Tripp Lite: www.tripplite.com

Русскоязычная версия настоящего руководства представлена на веб-сайте компании Tripp Lite по адресу: www.tripplite.com

75 x 75
100x100
200x200
400x400

50” MAX

20 kg
(44 lbs)

1111 W. 35th Street, Chicago, IL 60609 USA • www.tripplite.com/support

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NOTE: Read the entire instruction manual before you start installation and assembly.

WARNING

• Do not begin the installation until you have read and understood the instructions and warnings contained in this manual. If you have any questions regarding any of the instructions or warnings, please visit www.tripplite.com/support.

• This mounting bracket was designed to be installed and utilized ONLY as specified in this manual. Improper installation of this product may cause damage or serious injury.

• This product should only be installed by someone of good mechanical ability, with basic building experience and a full understanding of this instruction manual.

• Make sure that the mounting surface can safely support the combined load of the equipment and all attached hardware and components.

• If mounting to wood wall studs, make sure that mounting screws are anchored into the center of the studs. The use of a stud finder is highly recommended.

• Always use an assistant or mechanical lifting equipment to safely lift and position equipment.

• Tighten screws firmly, but do not over-tighten. Over-tightening can damage the items, greatly reducing their holding power.

Warranty and Product Registration

5-Year Limited Warranty

Seller warrants this product, if used in accordance with all applicable instructions, to be free from original defects in material and workmanship for a period of 5 years from the date of initial purchase. If the product should prove defective in material or workmanship within that period, Seller will repair or replace the product, in its sole discretion.

THIS WARRANTY DOES NOT APPLY TO NORMAL WEAR OR TO DAMAGE RESULTING FROM ACCIDENT, MISUSE, ABUSE OR NEGLECT. SELLER MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY EXPRESSLY SET FORTH HEREIN. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE; AND THIS WARRANTY EXPRESSLY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. (Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction).

WARNING: The individual user should take care to determine prior to use whether this device is suitable, adequate or safe for the use intended. Since individual applications are subject to great variation, the manufacturer makes no representation or warranty as to the suitability or fitness of these devices for any specific application.

PRODUCT REGISTRATION

Visit www.tripplite.com/warranty today to register your new Tripp Lite product. You’ll be automatically entered into a drawing for a chance to win a FREE Tripp Lite product!* 

* No purchase necessary. Void where prohibited. Some restrictions apply. See website for details.

Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice.
Component Checklist

**IMPORTANT:** Ensure that you have received all parts according to the component checklist prior to installing. If any parts are missing or faulty, visit www.tripplite.com/support for service.

- Wallplate
- Spring Arm and VESA Plate
- Extension Arm
- VESA Plate Adapters (x4)
- 3 mm Hex Key
- 5 mm Hex Key
- 6 mm Hex Key
- Tension Screw (x2)
- M4X12 (x4)
- M4X30 (x4)
- M5X12 (x4)
- M5X30 (x4)
- M6X12 (x4)
- M6X30 (x4)
- M8X16 (x4)
- M8X30 (x4)
- M8 Hex Nut (x8)
- Spacer (x4)
- Anchor Bolt (x3)
- Concrete Anchor (x3)
- Wallplate Covers (1 Pair)
- Decorative Cap (x2)
- Level (x1)
1a. Mount on Wood Stud Wall

Find a wood stud location for mounting the wall mount

Mark the exact location of the mounting holes

Drill pilot holes

Insert the two plastic covers on wall plate for decorative appearance.

Anchor Bolt

Screw the wall mount onto the wall

**WARNING**

- Make sure that mounting screws are anchored into the center of the studs. Use of a stud finder is highly recommended.
- Installers are responsible to provide hardware for other types of mounting situations.
- Installers must verify that the supporting surface will safely support the combined load of the equipment and all attached hardware and components.
1b. Mount on Solid Brick or Concrete Block

**WARNING**

- When installing wall mounts onto a concrete masonry unit (also known as a CMU or “cinder block”), verify that the actual concrete thickness is at least 35 mm (1 3/8”) in order to hold the concrete anchors. **DO NOT DRILL INTO MORTAR JOINTS!** Be sure to mount the wall mount with the included concrete anchors and anchor bolts onto solid sections of the blocks. The solid sections can generally be found 25 mm (1”) toward the middle of the block from either end. An electric drill on a slow setting is suggested to drill the hole rather than a hammer drill so as to avoid breaking out the back of the hole when entering a hollow section.

- Installers must verify that the supporting surface will safely support the combined load of the equipment and all attached hardware and components.
2. Attach Extension Arm onto Wallplate

Insert the Tension Screw through the Wallplate’s bottom hole up toward the Decorative Cap.

3. Attach Spring Arm onto Extension Arm

Insert the Tension Screw through the Extension Arm’s bottom hole up toward the Decorative Cap.

4. Install VESA Plate

Attach larger displays using VESA Plate Adapters and M8 Hex Nuts.

Note: Firmly secure the VESA plate to the display using the appropriate screws, washers and spacers (if necessary).

⚠️ Do not over-tighten screws.
5. Attach VESA Plate with Display to Arm Assembly

Using an assistant or mechanical lifting equipment, lift the display with attached VESA plate. Align the VESA plate slide-in adapter with the spring arm connector and slide the unit onto the Arm Assembly. Secure the VESA Plate with Display to the Arm Assembly by tightening screw on the Spring Arm.

6. Tension Adjustment

To adjust the height tension on the Spring Arm, use a 6 mm Hex Key and turn clockwise to reduce tension for lighter TVs or counter-clockwise to increase tension for heavier TVs.
7. Cable Management

Connect the cables to the display, and press cable cover inward to route the cables through the space.

Note: Leave slack in cable for cantilever arm movement.

8. Adjustment

To adjust the desired location or tilt, use an appropriate 3 mm or 5 mm Hex Key to adjust. Turning counterclockwise reduces damping and clockwise increases damping.

Maintenance

- Check that the bracket is secure and safe to use at regular intervals (at least every three months).
- Please visit www.tripplite.com/support if you have any questions.