

# Owner's Manual

## USB 3.2 Gen 2 M.2 SSD Enclosure (PCIe and NVMe) with USB Hub for PlayStation 5 Model: U357-1M2-NVMEG2

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## Product Features

- USB-A ports support USB 3.2 Gen 2 data transfer speeds up to 10 Gbps
- LEDs indicate power is on and read/write is occurring
- Aluminum case maintains fast heat dissipation, which allows for stable, smooth file transfers
- Hot-swappable enclosure supports multi-size M.2 SSD specifications (42 mm, 60 mm, 80 mm), PCIe and NVMe protocol, SSD TRIM and UASP acceleration, and M.2 M-Key and B&M-Key socket
- Plug-and-play operation with no software required for easy, immediate installation

## Package Contents

- U357-1M2-NVMEG2 M.2 SSD Enclosure
- USB-A Cable (M/F)
- Aluminum Sheet
- (2x) Silicone Sheets
- Owner's Manual

## System Requirements

- Playstation®
- Windows® 8, 10 or 11

## Optional Accessories

- U324-Series USB 3.2 Extension Cables

## Installation

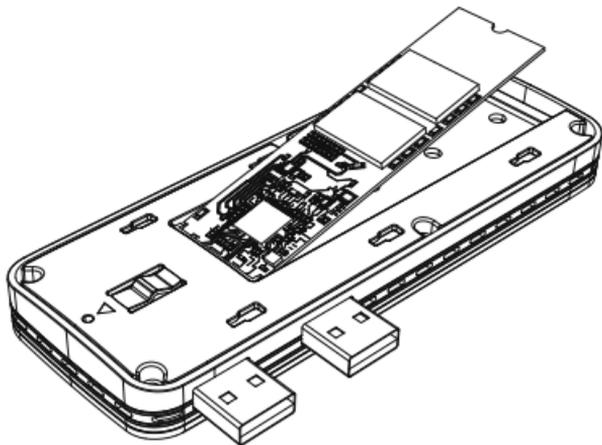
### Notice:

- *This product uses the M-Key interface, which belongs to the NVMe protocol channel. When installing the M.2 SSD for this product, please check the hard disk interface and protocol channel.*
  - *Although the USB end of the product supports hot-swapping when installing the M.2 SSD, it must be done when the power is off.*
  - *When disassembling and installing the hard disk box, take care to prevent any accessories from becoming lost.*
1. Hold the product as shown below, and slide the upper cover to the left to remove it.

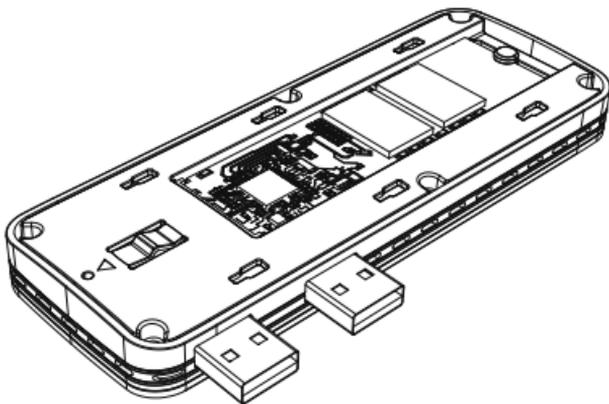


## Installation

2. Slide the M.2 card into the enclosure at an angle.

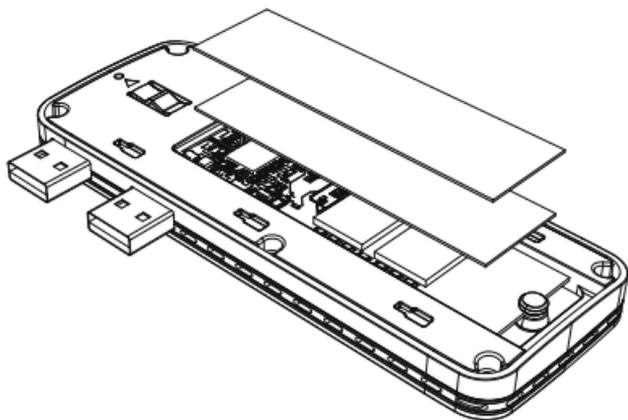


3. Gently press down on the M.2 SSD, and snap it into the standard rubber cartridge.

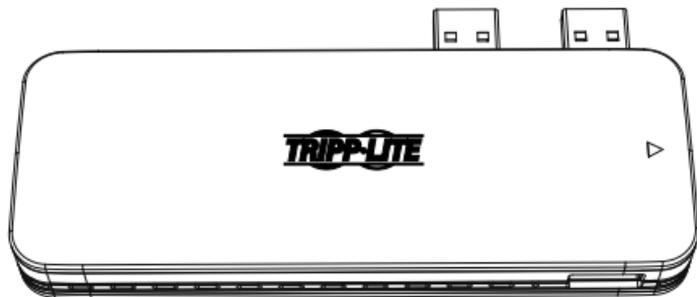


## Installation

4. Place a silicone sheet and then the aluminum sheet over the M.2 SSD card.

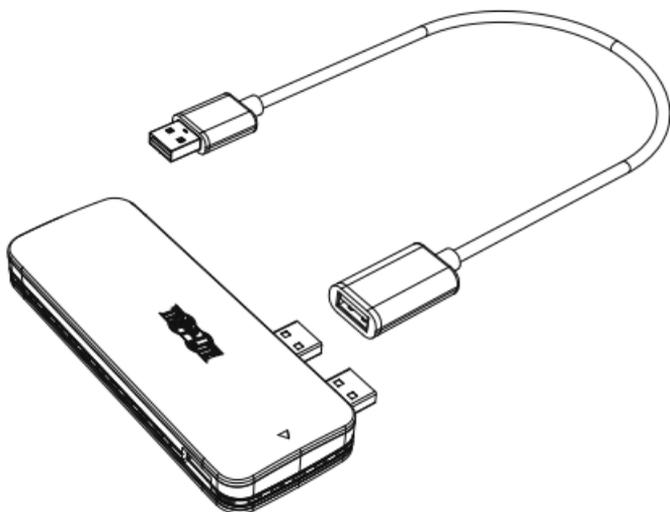


5. Attach the upper cover to the enclosure by pressing it and sliding it to the right.

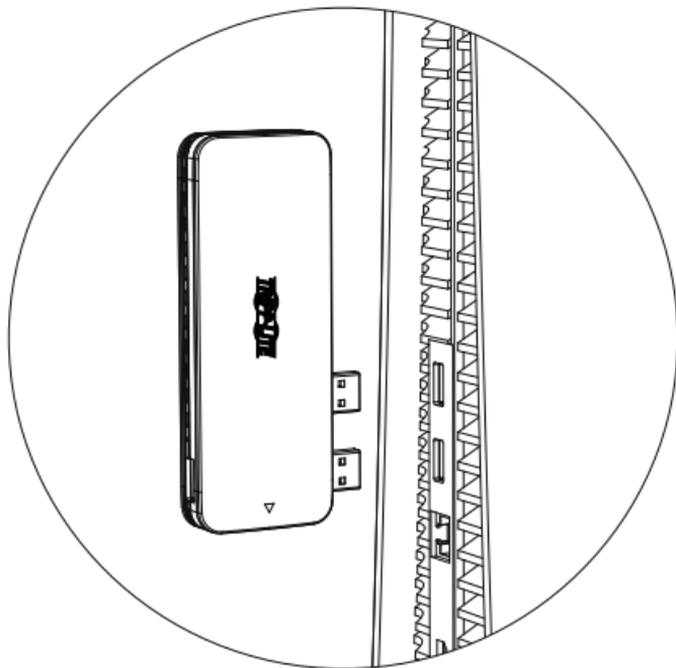


## Installation

**Note:** For use with a PlayStation 4 game console or computer, the U357-1M2-NVMEG2 must be used with the included USB cable (M/F).

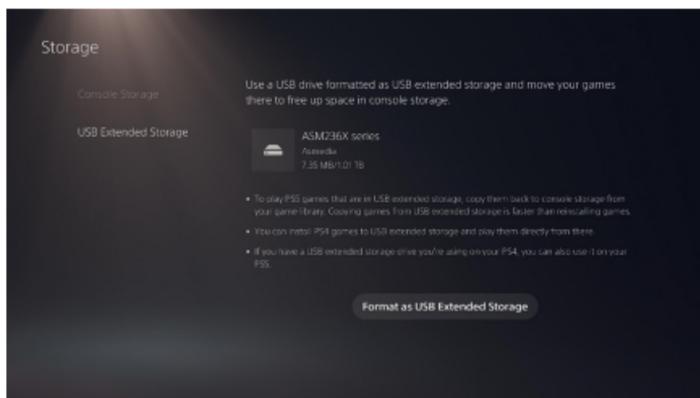


## Operation



## Operation

When you install a new disk in the enclosure and connect it to your PS5 console, you must format the disk in the Storage settings. **Note:** *Disk formatting will erase all previous data on the disk, so proceed with caution.*



## Operation

PS5 consoles only support games with PS4 attributes to run on external disks. If you want to run games with PS5 attributes, you must copy them to the PS5's built-in storage device.



## Specifications

Input Connection	2x USB-A (Male)
Output Connection	1x USB-A (Female)
Data Transfer Rates	10 Gbps (USB 3.2 Gen 2)
LED	Solid White – Power On Flashing White – Read and Write
Material	Aluminum
Maximum Drive Capacity	No capacity limit, but PS5 requires external devices to be 250 Gb to 8 Tb
Operating Temperature Range	32° to 131°F (0° to 55°C)
Storage Temperature Range	14° to 158°F (-10° to 70°C)
Relative Humidity	10 to 85% RH, Non-Condensing
Dimensions (H x W x D)	4.7 x 1.8 x 0.6 in. / 120 x 45 x 16 mm

## Frequently Asked Questions

- Q:** Can the U357-1M2-NVMEG2 be used on PS4 game consoles or computers?
- A:** Yes. But it must be used with the included USB-A cable (M/F), and the corresponding file system format must be changed.
- Q:** Why are the read/write speeds slow in actual use and unable to reach USB 3.2 Gen 2 speeds?
- A:** The U357-1M2-NVMEG2 has undergone rigorous testing, and the read/write speed can reach USB 3.2 Gen 2 speeds under normal conditions. If the speed is slow, confirm that the USB host port to which the U357-1M2-NVM is connected is compatible with USB 3.2 Gen 2.
- Q:** On a Windows computer, after installing the new hard disk, why can't I find the portable hard disk or the corresponding drive letter in My Computer?
- A:** When using a new hard disk for the first time, you must initialize, format and partition the disk in Computer Management > Disk Management before it can be used normally.

## Frequently Asked Questions

- Q:** Why can't Windows XP recognize the hard disk with a capacity of more than 2 Tb?
- A:** Due to Windows XP system limitations, the hard disk capacity that can be recognized on this system cannot exceed 2 Tb. It can be supported only by computers upgraded to Windows Vista (64 bits) or higher. It is recommended to convert the disk to a GPT disk partition.
- Q:** How can I protect the hard disk and data and have a safe exit?
- A:** To remove the mobile hard drive without shutting down the operating system, it is recommended that you safely remove the USB peripheral icon through the lower right corner of the system to safely pop the USB device, and then turn off the power to remove the device.
- Q:** Can NVMe protocol SSDs be used in Windows versions prior to 8.1?
- A:** If Windows 7 or 8 needs to install an NVMe support match, Windows 8.1 and later versions have an integrated NVMe driver.

# Warranty and Product Registration

## 1-Year Limited Warranty

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- Send old equipment for recycling on a one-for-one, like-for-like basis (this varies depending on the country)
- Send the new equipment back for recycling when this ultimately becomes waste

Use of this equipment in life support applications where failure of this equipment can reasonably be expected to cause the failure of the life support equipment or to significantly affect its safety or effectiveness is not recommended.

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